

Complex Care Group Mission

*A National Group
providing*

*information, support and networking for families
of*

*disabled children, young people and adults with intensive
support needs*

and

*information to Government Ministries and Departments,
funders, providers, the disability community and general
public,*

about

the unique needs of this population.

Complex Care Group Our Community

Voice

- They are often **unable to voice their needs** in appropriate forums due to their severe communication and/or intellectual disabilities. Their needs may be expressed in such a **unique way that only those close to them will understand**.

Vulnerability

- These **children and adults with disabilities** are some of **society's most vulnerable citizens** and may have some or all of the following;
 - multiple disabilities including sensory disabilities, physical disabilities, severe intellectual disability, serious and ongoing medical conditions
 - They have behaviours that may require a very high level of support.

Needs

- There is a **lack of appropriate services or policies** to meet their intensive support needs. They will **probably never work or earn a wage**.

Complex Care Group Vision Snapshot



***Support the development
of good relationships
between families and
providers***



***Support Ministries by
providing input into
policy and service
development to meet
the families needs in
an efficient manner***



***Specialist group funded
to deliver cost effective
support to families***



***Responding to the growing
scale of challenge by
communicating needs to
the Government***



Complex Care Group Member's Testimony

“During the last few years the Complex Care Group has been a huge source of support for myself and our family. Through their newsletter we are able to access information about disability issues which affect us all. Jan is always there on the end of the phone and has come to Waihi to support us whenever she can.

When you have a person with very high and complex needs in your family, it's difficult for others to understand how hard life can be. It helps so much to have other people you can communicate with, who are in a similar situation

The health system in NZ tends to want to categorise people with disabilities. They have to fit into a box. Sometimes there is no box to fit our sons or daughters or other members of our families. It can make receiving services of any kind extremely complicated.

It's invaluable to be able to at least communicate with others to see how they have coped. You feel far less isolated than you would if groups such as Complex Care Group didn't exist. I hope they will be well enough supported financially to be able to continue and extend this care to as many families as they can for as long as possible.”

Gail Edgecombe, Waihi (August 2013)